**SIMONITA ALEXA SAILE HAMOY**

**NASIPIT, TALAMBAN CEBU CITY**

**Contact Number: 09231800998**

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**OBJECTIVES:**

To work with a reputed organization in a position where I can develop and utilize my versatile skillset, add demanded value to the organization I work for and thus to prove my worth and apply my diversified background knowledge and skills.

**SKILLS:**

Associate in Computer Technology with strong background in Computer Applications, Excellent Communication skills, and strong interpersonal skills.

**EDUCATIONAL BACKGOUND**:

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| Associate in Computer Technology (2007-2008) | Dipolog Medical Center College Foundation Inc.  Sta. FilomenaDipolog City | I.T Department Secretary  Multimedia II PRO  TeatroLikas-Likha Coordinator |
| Bachelor of Science in Nursing (2005-2008) | Andres Bonifacio College  Miputak, Dipolog City | BSN 1 Mayor  BSN 2 Pepartment Auditor |

**WORK EXPERIENCE:**

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| Eperformax BPO & Contact Center (2010-2011) | 2nd Floor. JY Square Mall, Salinas Drive Lahug Cebu City | EBAY  Customer Service Representative |
| TeleTech, Customer Care Services (2011-2013) | 880 Oakridge IT Center (AS Fortuna Street), Mandaue City | Barnes & Noble/Charter Video Repair  Technical Support Representative/Customer Service associate |
| ACS of the Philippines, a XEROX Company(2013- present) | 8F Skyrise 1 Bldg., Ines Villa St.  Asiatown IT Park, Lahug  Cebu City | Johnson & Johnson  Technical Helpdesk Analyst |

**REFERENCES:**

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| --- | --- | --- |
| Jomel Aguilar | TeleTech, Customer Care Services  Barnes & Noble  Associate | 09228987948 |
| Anthony Castro | ACS of the Philippines, a XEROX Company  Johnson & Johnson  Supervisor | 09178286893 |
| Warren Hechanova | TeleTech, Customer Care Services  Barnes & Noble  Supervisor | 09177029277 |
| Allen Villegas | TeleTech, Customer Care Services  Charter Video Repair  Product Trainer | 09228425079 |